









PUBLIC CALL FOR TENDERS - PROCUREMENT OF EXPRESSIONS OF INTEREST AIMED AT THE CREATION OF A LIST OF EDUCATIONAL TOURS, FAM TRIPS, PRESS TOURS E BLOG TOURS TO BE CARRIED OUT IN ORDER TO PROMOTE THE PUGLIA DESTINATION

YEAR 2021

FOREWORD

The Pugliapromozione Regional Tourism Board was established with decree D.P.R. of February 22, 2011, no. 176, as per Regional Law n.1/2002 and subsequent amendments, as an operational organization for the implementation of the Puglia Region policies with regard to the promotion of the coordinated regional brand/image and of local tourism promotion;

The Pugliapromozione Agency, pursuant to art. 2 of the Regional Reg. 13 May 2011, n. 9, "promotes the knowledge and attractiveness of the territory in its natural, landscape and cultural, tangible and intangible components, fully enhancing its excellence" (sub. A), "promotes and qualifies the tourism offer of Apulian territorial systems, promoting competitiveness on national and international markets and supporting cooperation between the public and private sectors in the tourism field; it also promotes matching initiatives between the regional territorial offer and brokers of international tourism flows "(sub. C)," promotes the development of sustainable, slow, food & wine products, cultural, youth-oriented, social and religious tourism, as well as all "active and experiential" tourism, supporting the enhancement of related activities "(sub. D)," develops and coordinates the interventions for tourism purposes for the enhancement PAGE and integrated promotion at a territorial level of the cultural heritage, of protected natural areas and cultural activities, in the framework of the productive vocations of the entire regional territory "(sub. E)," carries out any other activity entrusted to it by the regional legislation, strategic guidelines and planning tools of the Puglia Region, also with reference to national laws and interregional programs and community" (sub. L);

With a Deed by the Director of the Tourism Section of April 29, 2021, no. 67, the director acknowledged the Implementation Committee approval for the Year 2021, decided by such Committee within the PST-Regional Tourism Strategic Plan;

The project "Promotion of the Puglia destination" has among its objectives the dissemination of the Puglia brand/image, as well as strengthening the reputation of the Puglia destination across target markets, working on the contents of the offer, facilitating the marketing processes;

The project includes, among activities to be carried out, the organization of Educational Tours involving specific recipients with the aim of making the destination Puglia well known by way of direct experiences;

Educational tours can also be planned directly by ARET Pugliapromozione for 2021 in order to promote the Puglia destination, hosting opinion leaders, journalists, photographers, television and film crews, tour operators, to participate in particularly important and renowned national and international congress events, consistent with the aforementioned project and with the Regional Tourism Strategic

Based on a short and medium-term vision, the markets involved in the project activities, in addition to the domestic one, will be:











- Countries connected by direct flights with Puglian airports;
- Consolidated markets whose travel flows have been increasingly significant for more than five years;
- Emerging markets having recorded significant growth rates;
- New markets with high growth potential based on the analysis of international tourism flows carried out by the Regional Tourism Observatory.

The expected result is to encourage, in the short and medium term, a significant increase in tourism incoming and knowledge of the Destination Puglia, especially throughout foreign markets. The project activities will increase market segments and products (experiences) differentiation, with the opportunity of consolidating the competitive position of Puglia as a travel destination and its ability to innovate its offer through a careful attention to the international market and its current, actual needs. Project results will be implemented and enhanced in close cooperation with the ARET-Pugliapromozione Communication and Valorization departments' activities.

Hospitality and logistic organization services and travel tickets for the organization of educational tours are carried out by the Supplier, identified with an electronic procedure, set below the minimum amount threshold, negotiated pursuant to art. 36, paragraph 2, sub. b) of the Public Contracts Code, using an RDO-Offer Request (Director General Decision n. 175 of 15.04.2019, published in the BURP-Puglia Region Official Bullettin n.43 of April 18, 2019);

Art. 1 Purpose of this Call for Tenders

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- 1.1. Through this public notice, ARET Pugliapromozione consistently with its assigned role and functions proceeds with the organization of educational tours, fam trips and press tours based on proposals to be evaluated in pursuit of its strategic purposes, and with the implementation of the Strategic Tourism Plan and its available financial resources (assigned through the Strategic Tourism Plan Promotion of Destination Puglia 2021).
- 1.2. Therefore, this call for tenders aims at acquiring expressions of interest for hospitality and incoming services aimed at creating a list of experiential and thematic educational tours for the year 2021.
- 1.3. The ultimate purpose is to increase the Puglia brand in Italy and abroad both in terms of heritage and the offer of services for experiential tourism through personalized tour itineraries allowing professional guests to directly discover the places. and tourism products with a view to promoting and marketing the region's tourism offer.
- 1.4. The educational tour program allows hosted subjects to familiarize with Puglia destination through direct experiences and contacts with partners and local stakeholders. The hospitality program is also a follow up to the public relations activities carried out during the participation of Pugliapromozione in national and international fairs, events and workshops.
- 1.5. This call defines the topics of the tours in which to express interest, the recipients of tour services, the methods of presentation and evaluation of manifestations of interest, the methods of organization and provision of the necessary hospitality services.
- 1.6. Moreover, ARET Pugliapromozione has the right to organize Educational tours, under its own management, also at the request of regional offices and of the President of the Puglia Region, as











well as trade organizations in the tourism sector, pursuing the strategic objectives of enhancing its various territories and the regional tourism products, through the creation of specific experiential itineraries.

Art. 2

Subjects eligible to submit expressions of interest

- 2.1. Expressions of interest for the implementation of educational tours/fam trips/blogs and press tours can be submitted by subjects belonging to the following areas of interest:
 - 1) Sector-specialized journalists from national and international publications, or freelancers (online and offline), such as publishers, editors, correspondents, writers, columnists, photographers (Traditional media category);
 - 2) Bloggers, influencers, social community managers/professionals (New Media category);
 - 3) Tour operators, national and international travel agents, airlines and other transport carriers (Sales Area category);
 - 4) Subjects working in the field of cinema, television, video documentary and radio activities (Cinema TV Radio category);
 - 5) MICE Managers and Wedding Planners (MICE category).

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- 2.2. Expressions of interest may also be submitted by ENIT (Italian National Tourism Agency).
- 2.3. Subjects listed in points 2.1 and 2.2 may present an expression of interest for tours aimed at participants strictly specified in art. 3 of this Notice, indicating one of the following topics (*tourism products*) (**Attachment 1**):
 - A. FOOD & WINE
 - B. ART AND CULTURE
 - C. SEA
 - D. NATURE, SPORTS AND WELL-BEING
 - E. MICE & WEEDING

Art. 3

Educational Tours participants

- 3.1. Eligible tour participants are the following:
 - 1) Sector related journalists belonging to national and international publications or freelancers (online and offline), such as directors, editors, correspondents, columnists, publishers, photographers;
 - 2) Bloggers, influencers, social community professionals;











- 3) National and international tour operators and travel agents, airline companies and other transport operators;
- 4) Subjects operating in the field of cinema, television, documentary videos and radio productions;
- 5) MICE Managers and Wedding Planners;
- 6) Managers or experts of national/international reputation interested in promoting tourism, entertainment, cultural events, business meetings, congresses, sport games and competitions.
- 3.2. Tour participants cannot be residing in Puglia, nor having been guests of the Puglia Region and/or of the Pugliapromozione Regional Tourism Board during the three-year period 2018/2020, with power of decision aimed at consolidating certain strategic promotional results according to topics and recipients of activities.
- 3.3. Participants will also benefit from: 1 tour guide or language interpreter and 1 or 2 associates from ARET Pugliapromozione and/or from the Tourism Section of the Puglia Region.
- 3.4. Subjects taking part to the tours have a specific interest on Destination Puglia and/or the tourism subject that will be proven by the tour results as created/produced by participants according to respective categories and relevant professional skills (tour output).

Art. 4 Period of execution and duration of tours

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- 4.1. Subjects expressing interest may suggest a period of execution of services, which will be evaluated by ARET with regard to the organizational schedule and further assessments of strategic opportunities. The execution of the tours is also bound to the national and international people mobility regulations and restrictions due to the Covid-19 emergency, for which Pugliapromozione has the right at any time of the planning and/or execution of the tours to confirm/cancel and interrupt the activities.
- 4.2. Educational tour initiatives referred to in this Notice of Call may take place at any time of the year, with the exception of the months of August and during the BUY PUGLIA 2021 period. However, ARET has the right to consider, by way of exception, the possibility of carrying out tours in the above-mentioned excluded periods in the case of proposals bearing particular impact and relevance, for motivated reasons of strategic opportunity, coherently with the objectives of the "Puglia365" Tourism Strategic Plan.
- 4.3. Educational tours can last 1 day up to a maximum of 7 days (that is 6 overnights): the number of days is proportionate to the involvement of the territories involved in the tour (the aim is to extend the tour to more territorial areas in relation to longer durations).

Art. 5 How to submit <u>PRESS TOUR/BLOG TOUR</u> expressions of interest

(category: Media)

5.1 Subjects admitted to submit expressions of interest for press tours/blog tours (art.2.1) must transmit to ARET the expression of interest at the certified mail address **direzionegeneralepp@pec.it** and at **educational@aret.regione.puglia.it** specifying the product of interest (art. 2.3).











- 5.2. The expressions of interest, **under penalty of ineligibility**, must be:
 - a) processed using the online participation form, attaching for information purposes to this notice and downloadable at the following links (**Attachment 2**)

https://docs.google.com/forms/d/e/1FAIpQLScvZZqOO7wL584YaYOpBVZW-

FEJZCzFX4xcDAg70wmgqvegNw/viewform?usp=pp_url (IT)

https://docs.google.com/forms/d/e/1FAIpQLSeY3Wtb0VRMVxQNXBMUeHgsYSNBnXei60YU6If7WaGBwvmBGQ/viewform?usp=pp_url (UK)

- b) after filling the form and before delivery, it must be printed (click on "print" at the top right of the screen. NOTE: print before sending.), signed by the candidate and sent by PEC-Certified Mail to the certified mail address **direzionegeneralepp@pec.it** and for international candidates to the address **educational@aret.regione.puglia.it**;
 - c) **strictly** delivered <u>at least **30 days** before the provisional start date of the tour</u>, on which ARET has the right to evaluate and/or modify;
- 5.3 Press tour proposals must include a minimum and flawless content, under penalty of exclusion, consisting of the following:
 - 1) Description of the specific topic or topics and interest or interests;
 - 2) Publishing/broadcast project description subject of the proposed tour;
 - **Fiche of participants:** appropriately filled out, with a short CV for each guest, press review or advertorials or other production relating to the means of communication used for the realization of which the educational tour is finalized, in order to assess the eligibility of the tour participants as established by Article 2 of this notice.

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- 4) Hospitality services/travel tickets as necessary for the realization of the tour. Please note that a maximum of n. 3 categories of services can be provided by Pugliapromozione via its contractor (travel agency);
- 5) Detailed description of outputs to be furnished as a follow up to the tour (i.e.: newspaper/magazine articles, advertorials, radio and/or television/cinema/blogging services, etc.);
- 6) The participant's commitment to complete and deliver all outputs produced as a follow up to the tour. Please note that failure to produce and deliver the tour outputs will entitle Pugliapromozione to pursue any legal and/or administrative action to safeguard its image, the public tangible and intangible assets, and its operations.

Art. 6 How to submit expressions of interest for FAM TRIPS

(category: Sales Area)

- 6.1 Subjects eligible to submit an expression of interest for fam trips (art.2.1) have to transmit to ARET their request via certified mail at **direzionegeneralepp@pec.it** and to **educational@aret.regione.puglia.it** (for foreign subjects) specifying the product of interest (art. 2.3).
- 6.2. Expressions of interest, under penalty of ineligibility, must be:











a) processed using the online participation form, attached to this notice and downloadable at the links (Attachment 3)

https://docs.google.com/forms/d/e/1FAIpQLSdus6_97w8Hzda61nxpTaK20piOBfIG4TcF5Gti8B4IOOy 9HQ/viewform?usp=pp_url (IT)

https://docs.google.com/forms/d/e/1FAIpQLSdIV7nZv3nvgm4907f54JEguDmFYL6mNFhZbICWapiCPAj3nA/viewform?usp=pp_url_(UK)

- b) after filling the online form and before delivery, it must be printed (click on "print" at the top right of the screen. Note: print before sending.), signed by the candidate and sent by PEC-Certified Mail to the certified mail address **direzionegeneralepp@pec.it** and to **educational@aret.regione.puglia.it** for international subjects;
- c) **strictly** transmitted <u>at least **30 days before** the provisional start date of the tour</u>, which ARET has the right to evaluate and/or modify);
- 6.3. Fam trip proposals must include a minimum and flawless content, under penalty of exclusion, concerning:
 - 1) Indication of the specific topic or topics of interest;
 - 2) Description of the promo-marketing program/project of the tourism offer:
 - If the "Puglia" offer is already contained in the participants' catalog:
 - \rightarrow describe the presence of Puglia tourism products in its commercial catalogs, the analysis of demand (target markets) and the commercial experience relating to Puglia in the years prior to 2021:
 - If the "Puglia" offer is not present in the participants' catalog:
 - → describe the target market
 - → describe the sale of the product "Italy" (only in case of foreign Tour Operators);
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- **Fiche of participants:** appropriately completed with a short curriculum for each of the guests so as to allow the eligibility of tour participants to be assessed according to Art. 2 of this notice;
- 4) Tour proposal;
- 5) Hospitality services/travel tickets as necessary for the completion of the tour. Please note that at least n. 1 category of services must be offered as co-marketing.
- The participants' commitment to deliver, as a follow up of the tour, **the final report of the promotional impact** of the tour, highlighting its results with reference to the promotional and marketing initiatives of the Puglian tourism offer. Please note that failure to produce and deliver said report entitles Pugliapromozione to the right to pursue any legal and/or administrative action to safeguard its image, its tangible and intangible assets and its operations.

Art. 7 How to submit expressions of interest for <u>EDUCATIONAL TOURS</u>

(category: Cinema, TV, Radio)

7.1 Subjects eligible to submit expressions of interest for the educational category *Cinema, TV, Radio* (art.2.1) have to deliver to ARET the expression of interest to the certified mail address **direzionegeneralepp@pec.it** and to **educational@aret.regione.puglia.it** (for foreign companies/subjects) specifying the product of interest (art. 2.3).



UNIONE EUROPEA







Regional Operational Programme ERDF-ESF 2014 - 2020 "Cultural and Natural Heritage for Tourism" Axis VI -Environmental protection and promotion of natural and cultural resources - Action 6.8 Interventions for the competitive repositioning of tourism destinations CUP-Project Code n: B39I18000100009 "Promotion of Destination Puglia"

- 7.2. The expressions of interest, **under penalty of ineligibility**, must be:
 - a) processed using the online participation form, attached to this notice and downloadable at the links (Attachment 4)

https://docs.google.com/forms/d/e/1FAIpQLSfLx5ddoiXUqznOeedUfmBkHPN9iG4iB7rSjUNuIX PGWOH6WA/viewform?usp=pp url (IT)

https://docs.google.com/forms/d/e/1FAIpQLSezymlcGfGZbFQsjb8PoBU4Z-

bttWGU9dnpdFfhs8-9ulpJfA/viewform?usp=pp url (UK)

- b) after filling the online form and before delivery, it must be printed (click on "print" at the top right of the screen. Note: print before sending.), signed by the candidate and sent by PEC-Certified Mail certified mail address direzionegeneralepp@pec.it educational@aret.regione.puglia.it for foreign candidates;
- c) strictly transmitted at least 30 days before the provisional start date of the tour, which ARET has the right to evaluate and/or modify;
- 7.3. Press tour proposals must include a minimum and flawless content, under penalty of exclusion, consisting of the following:
 - Description of the specific topic or topics and interest or interests; 1)
 - 2) Definitive project description subject of the proposed tour;
 - 3) **Fiche of participants:** appropriately filled out, with a short CV for each guest, in order to assess the eligibility of the tour participants as established by Article 2 of this notice.
 - 4) Hospitality services/travel tickets as necessary for the realization of the tour. Please note that a maximum of n. 3 categories of services can be provided by Pugliapromozione via its PAGE contractor (travel agency);

- Detailed description of outputs to be furnished as a follow up to the tour (i.e.: 5) newspaper/magazine articles, advertorials, radio and/or television/cinema/blogging services,
- 6) The participant's commitment to complete and deliver all outputs produced as a follow **up to the tour.** Please note that failure to produce and deliver the tour outputs executed during and after the tour (photos, videos, etc.) will entitle Pugliapromozione to pursue any legal and/or administrative action to safeguard its image, the public tangible and intangible assets, and its operations.

Art. 8 How to submit expressions of interest for **EDUCATIONAL TOURS**

(category: MICE)

- 8.1 Subjects eligible to submit expressions of interest for the educational category MICE (art. 2.1) have to deliver to ARET the expression of interest to the certified mail address direzionegeneralepp@pec.it and to educational@aret.regione.puglia.it (for foreign companies/subjects) specifying the product of interest (art.
- 8.2. The expressions of interest, under penalty of ineligibility, must be:











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Regional Operational Programme ERDF-ESF 2014 - 2020 "Cultural and Natural Heritage for Tourism" Axis VI-Environmental protection and promotion of natural and cultural resources - Action 6.8 Interventions for the competitive repositioning of tourism destinations CUP-Project Code n: B39I18000100009 "Promotion of Destination Puglia"

- a) processed using the online participation form, attached to this notice and downloadable at the link (Attachment 5)
 - https://docs.google.com/forms/d/e/1FAIpQLScwFeKsbFEVjrJfBpca6-8KgGqDcb8ALUNZwXYaI1kj20Yhpw/viewform?usp=pp_url (IT) https://docs.google.com/forms/d/e/1FAIpQLSclqlR9g2rE_DbpkJi8DZdYajrzm3vDcciiAKXKqUJzhlHJeQ/viewform?usp=pp_url (UK)
- b) after filling the online form and before delivery, it must be printed (click on "print" at the top right of the screen. Note: print before sending.), signed by the candidate and sent by PEC-Certified Mail to the certified mail address **direzionegeneralepp@pec.it** and for foreign candidates to **educational@aret.regione.puglia.it**;
- c) **strictly** transmitted <u>at least **30 days before** the provisional start date of the tour</u>, which ARET has the right to evaluate and/or modify;
- 8.3. Educational tour proposals must include a minimum and flawless content, under penalty of exclusion, concerning:
 - 1) Description of the specific thematic interest;
 - **Description of the promo-marketing project/program to promote the tourism offer:** If the "Puglia" offer is already contained in the participants' catalog:
 - → describe the presence of the Puglia tourism product in its commercial catalogs, the analysis of demand (target markets) and the commercial experience relating to Puglia in the years prior to 2021;

If the "Puglia" offer is not present in the participants' catalog:

- → describe the target market
- → describe the sale of the product "Italy" (only in case of foreign Tour Operators);
- **Fiche of participants:** appropriately filled out, with a short CV for each guest, in order to assess the eligibility of the tour participants as established by Article 2 of this notice;
- 4) Tour proposal;
- 5) Hospitality services/travel tickets necessary for the realization of the tour. Please note that at least n. 1 category of services must be offered in co-marketing;
- 6) Commitment to transmit, as a follow up to the tour, the final report of the promotional impact of the tour highlighting its outcomes with reference to the promotional and marketing initiatives of the Apulian tourism offer. Please note that failure to produce and deliver the tour outputs will entitle Pugliapromozione to pursue any legal and/or administrative action to safeguard its image, the public tangible and intangible assets, and its operations.

ART. 9 Hospitality services provided by ARET

9.1 For the realization of Educational tours, ARET Pugliapromozione will provide hospitality services using an economic operator (travel agency), selected for this purpose with a public call for tenders, as the only subject entitled to provide the necessary services;











- 9.2 Hospitality services to be provided will be strictly instrumental to the knowledge of the regional territory in its complexity and consequent promotion, favoring the matching of supply and demand, within a **maximum value of € 30,000.00 for each tour**, appropriately applied to the number of participants and the duration of the same tour, within the limits of the available budget.
- 9.3 The value of hospitality services to be provided for each tour will be assessed on the basis of the quality of the services, market prices and criteria of economy and congruity, taking into account the extent of the tour (number of participants, duration, target). In no case there will be any payment of sums of money to tour participants, nor for the purchase of travel tickets, or for any other hospitality services related to the tours.
- 9.4 <u>For press tours</u>, each candidate must choose a maximum of 3 of the 5 categories of hospitality services listed below, payable by Pugliapromozione:
 - a) Hotel accommodation
 - b) Board
 - c) Airplane and railway tickets to Puglia
 - d) Inland connections/transfers throughout Puglia
 - e) Territory related experiences, guided tours
- 9.5 For fam trips, each proponent will have to choose at least 1 of the service categories indicated below, to be offered as co-marketing (see article 10) for the implementation of the tour (possibly also making use of partnerships with third parties), which Pugliapromozione will evaluate:
 - a) Hotel accommodation
 - b) Board
 - c) Airplane and railway tickets to Puglia
 - d) Inland connections/transfers throughout Puglia
 - e) Territory related experiences, guided tours.

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Art. 10

Co-marketing hospitality services

10.1 Hospitality services necessary for the realization of Fam trips must also be provided in a co-marketing fashion, free of charge, by candidates.

Art. 11

Evaluation of expressions of interest Evaluation and Coordination Committee

- 11.1 The evaluation of the expressions of interest received is subject to the evaluation of ARET, according to the following criteria:
 - assessment of the interest expressed in relation to participants and the expected outcomes for the benefit of the strategic promotion of the destination;
 - consistency with the purposes of marketing strategies as defined in the planning documents for the promotion of the regional destination;
 - consistency with the development of regional tourism products;
 - possible presence of guests in other educational tours already completed by ARET during the 2018-2020 three-term in order to evaluate the opportunity of repeating the tour in light of previous results;











- original/new/unpublished nature of the expressed interest, with reference to the outputs or the followup planned post-tour and/or to the participants.
- 11.2 ARET Pugliapromozione has the right to supervise the organization of each tour, in agreement with the contracting travel agency, following the positive evaluation of the expressions of interest.
- 11.3. Expressions of interest are evaluated by an Evaluation and Coordination Committee of Educational Tours according to the above criteria.
- 11.4. The Evaluation Committee meets periodically to update the list of tours, and is composed as follows:
 - a member representing the Tourism Section of the Department of Tourism, Economy of Culture and Valorization of the Puglia Region;
 - an from the Promotion office;
 - the officer in charge for the execution of Educational tours;
 - the officer in charge for implementing the Tourism Strategic Plan.
- 11.5. The Committee can be integrated by the person in charge from the Communication office and the Product office and/or other officers who contribute to the evaluation and organization of tours, based on their skills, depending on the topics and participants.

Art. 12 Evaluation outcomes, list and organization of tours

12.1. The outcome of the evaluation will be communicated to subjects who expressed interest, also confirming the dates on which the tour is carried out, or proposing new dates and further details that may already be available, as well as the necessary additions. The subject who expressed interest, within the strict time limit of 5 PAGE days, must send acceptance or non-acceptance to ARET. In case of no reply, the ARET proposal is meant as not `* accepted, without further communication.

- 12.2. The execution manager will promptly send the Educational tour proposals as finalized based on expressions of interest to the economic operator (travel agency), who will take care of the organization of tours on behalf of ARET (issuing tickets and providing hospitality services), as soon as acceptance of the candidate subject is received.
- 12.3. Approved proposals will be included in a list of educational tours delivered to the Pugliapromozione Special Commissioner for the final approval with an official decision.
- 12.4. Considering the ongoing necessity to contain the Covid-19 emergency, the aforementioned tours must be organized in compliance with the restrictive measures issued thereon by the national and regional governments (please refer to the relevant national and regional laws, decrees and regulations) and will be steadily updated in light of its evolution throughout the regional territory, with particular reference to the participants' countries of origin. Special and particular measures to comply with for the entire duration of the tours will be provided through written communication by ARET-Pugliapromozione, following the approval of tour proposals, and must be expressly accepted by all participants.

Art. 13 Official publishing and transparency provisions











- 13.1. This notice is published also in English on www.agenziapugliapromozione.it Transparent Administration section Tenders and Contracts, and on the Official Bulletin of the Puglia Region, on the Official Journal of the Italian Republic and on the Official Journal of the European Union.
- 13.2 Regarding all communications relevant for the purposes of this Notice, only publications on the institutional website will have the force of law.
- 13.3 The list of accepted proposals and other documents are published on the Pugliapromozione website Transparent Administration section.
- 13.4 Evidence of tours' carried out activities and results (participants' follow-up) is provided through the Destination Management System (DMS) official portal, managed by the Promotion Office.

Art. 14 Validity of this notice Financial coverage

14.1 This notice is valid until the end of the ERDF-ESF Programme (**December 31, 2021**) for the resources assigned to ARET of Pugliapromozione, and allocated for the project *Promotion of the Puglia Destination* - *Educational Tours* Actions for each year, and also coming from possible variations and/or project economies. 14.2. ARET has the right to modify or supplement or extend this notice, in agreement with the Tourism Section of the Puglia Region, also before the set deadline, following the same publication methods.

Art. 15 Officer in charge. Data processing and final provisions

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- 15.1. The person in charge of the procedure is Miriam Giorgio at ARET Pugliapromozione, e-mail miriam.giorgio@aret.regione.puglia.it. The operational officer in charge of Educational tours is Alessandra Boccuzzi at ARET Pugliapromozione, e-mail a.boccuzzi@aret.regione.puglia.it.
- 15.2. Pursuant to the GDPR EU data protection law (EU Regulation 2016/679), we inform that the Data Controller of the data released for participation in this public notice is ARET Pugliapromozione in the person of the Special Commissioner, Attorney Renato Grelle. The personal data acquired will be used for activities related to participation in this procedure, in compliance with legal obligations and in execution of contractual or precontractual measures. For more information on data processing, please refer to the specific attached document, published pursuant to art. 13 of EU Regulation 2016/679.
- 15.3. This notice is published on the website www.agenziapugliapromozione.it Tenders and Contracts section notices, tenders and calls.

Attachments:

- 1) Itinerary routes listed by tourism product
- 2) Template Form for expressions of interest in the category Media
- 3) Template Form for expressions of interest in the category Sales Area
- 4) Template Form for expressions of interest in the category Cinema TV Radio
- 5) Template Form for expressions of interest in the category MICE Meeting and Wedding Industries











THE SPECIAL COMMISSIONER Atty. Renato Grelle

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